



Updated: Thursday, April 30, 2009

ROCKY POINT'S TEMPORARY MODIFICATION TO RESERVATION CHANGE POLICY

Many of the Resorts in Rocky Point have issued flexible reservation change policies. Changing your reservation at this moment for a later date is your most affordable option that will save you the most money in the long run. Each Resort has their own management entity and we must adhere to the contractual agreements set forth. These policies vary from Resort to Resort, so please make certain to confirm which Resort you currently have a reservation with and see below:

Sonoran Spa Resort or Sonoran Sea Resort:

NO CHANGE FEE FOR CURRENT RESERVATIONS UP TO ONE YEAR IN ADVANCE.

- Reservations cancelled 10 or MORE Days BEFORE your check in date will result in a \$100.00 cancellation fee
- Cancellations made 9 or FEWER DAYS before your check in date will result in the loss of all monies paid.

Las Palomas Golf & Beach Resort:

-\$25 RESERVATION CHANGE FEE APPLIES TO ALL RESERVATIONS REGARDLESS OF ARRIVAL DATE.

- Confirmed reservations which are cancelled before 30 calendar days of your check-in date will result in a \$150.00 cancellation fee. This will be subtracted from the initial payment.
- A cancellation within 30 days of the check-in date will result in a charge of 50% of your payment.

Bella Sirena, Sonoran Sun Resort, Sonoran Sky Resort

For all reservations booked on or before April 27, 2009 with arrival through May 8, 2009 as follows:

- No change fee will be charged to change a reservation arrival date to a future date in 2009.
- The \$100 cancellation fee on a cancelled reservation can be applied to a future reservation in 2009 by the same guest

If reservation is for a date of arrival past May 8, 2009 – the standard cancellation/change fee will apply. Please consult your Rental Agreement for this cancellation information.

Las Palmas Beachfront Resort:

NO CHANGE FEE FOR CURRENT RESERVATIONS UP TO ONE YEAR IN ADVANCE.

Cancellations: Standard Cancellation Policy would currently apply:

- Once a payment has been processed, all cancellations are subject to a minimum \$50 fee per reservation.
- For cancellation of a reservation 31+ days before arrival, the cancellation fee is \$50, plus 4% Finance Fee on all refunded amount greater than \$50.
- For cancellation of a reservations 14 - 30 days before arrival, the cancellation fee is the first's night rent, plus a 4% Finance Fee on all refunded amount greater than \$50.
- There is no refund for any cancellation request of a reservation within 13 days of arrival.

Please Note:

Cancellations can not be done through our automated web site. To cancel you must e-mail the request to reservations@sonorangetaways.com. The subject line should contain the name on the reservation and the reservation or confirmation number.

This document will be updated as new policies are developed. Until then, please consider this the most up-to-date policies currently published.